ABSTRACT

Flow control for a workflow controlling system is achieved wherein a business document flows among a plurality of participants by, at a system which includes a server apparatus including a storage device and terminal apparatus connecting to the server apparatus via a network, generating a document which includes data and rules responding to a request from one of the terminal apparatus and storing it in the storage device, receiving an update request on the document from the first terminal apparatus, determining whether the update request is appropriate or not, and if the update request is appropriate then executing the update on the document, and determining whether the workflow/process was completed or not, and if not completed then identifying the second terminal apparatus which can update next and notifying it.